

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Chy-an-Oula**



### **Introduction**

Chy-an-Oula (Owl's House) is one of three self-catering cottages at Degembris Manor Farm which is located in picturesque countryside in the centre of Cornwall. It is perfectly situated to explore the county whether you are visiting for business or pleasure. Our nearest village, St Newlyn East, is 6 minutes (40 minute walk) away with the town of Newquay just a 15 minute drive. The cathedral city of Truro with its history and many shops is a short 20 minute journey. Degembris is located half way down a hill with a steep incline although from the entrance the approach to each cottage is gradual.

Chy-an-Oula sleeps up to 4 people and has 2 bedrooms, both on the ground floor. It was previously home to many animals including at one point a family of owls but has been lovingly restored to provide welcoming reverse level accommodation.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01872 510555 or email [thecottages@degembris.co.uk](mailto:thecottages@degembris.co.uk).

## **Pre-Arrival**

- For full details and maps of how to reach us please see the location section of our website. Alternatively, you can plan your journey by using Google Maps, [www.maps.google.co.uk](http://www.maps.google.co.uk) or [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours, which is TR8 5HY, to get directions.
- The nearest main railway station is Newquay, which is 6 miles away (15 minute drive or 1 hour 40 minute walk). Taxis are available at the station. If you require an accessible taxi this can be booked in advance, see contact information for details.
- The nearest bus stops are at Dairyland, route 527 which is 1.4 miles (4 minute drive, 28 minute walk) or in St Newlyn East village, routes 585/586 which is 2 miles (6 minute drive, 40 minute walk.) There are no shelters or seating at either stops. To access timetable details go to [www.westerngreyhound.com](http://www.westerngreyhound.com).
- As Chy-an-Oula is in the countryside the area surrounding the property is tarmaced single lane, narrow roads.
- There is a local company which supplies equipment that can be purchased or hired and another firm that repairs mobility products. Alternatively the closest Shopmobility facilities are based in Newquay as are the nearest RADAR key toilets, see contact information for details.
- Shopping can be delivered in time for your arrival by placing an order with either Tesco's, Asda or Sainsburys. Alternatively, you can place an order directly with a local supplier, [www.cornishfoodmarket.co.uk](http://www.cornishfoodmarket.co.uk) which can also be delivered.
- This Access Statement is available in larger print on request and can be viewed on our website in PDF form which can be enlarged.

## **Key Collection, Welcome and Car Parking**



- The key can be collected from the farmhouse which is situated next to Chy-an-Oula. There are 8 granite steps leading up to the farmhouse door so if you are unable to access this we can arrange to bring the key out to you in your car or at the cottage.
- On key collection we are quite happy for you to explore the cottage yourselves but are also available to guide you around if you so wish.
- The parking area has a gravel surface and provides space for at least 2 cars, situated on the end of the cottage, 12 m/ 13yds from the front door. There are 6 paved steps up to the entrance with a hand rail on the left hand side. Alternatively access can be obtained via a gentle paved slope which is situated at the end of one of our other cottages, The Stiddle.
- There are 2 lights on the end of the cottage which light the steps and the car park.

## **Entrance to Property**



- There is a level paved walkway to the front door which is 985mm/ 38.75ins wide with a slight doorstep upon entering.
- Lighting outside is provided by a motion sensor light and the internal hallway is lit by a round ceiling light.
- The floor covering is tiled with a fitted door mat.

## **Halls, Stairs, Landings, Passageways**

- The hallway and stairs are well lit with ceiling and spot lights.
- Passageways are 890mm/ 35ins wide.
- The floor surfaces are tiled and short pile carpet.
- The staircase to the first floor has 11 steps which curve round to the right and lead directly into the kitchen/ living area. There is a banister on the right as you go up.

### **Sitting Room/Lounge/Dining Room**

- The sitting room/ lounge/dining room is situated on the first floor and is accessed via the staircase (11 steps).
- The opening at the top of the stairs is 860mm/ 34ins wide.
- There is one step down into the lounge area from the kitchen/ dining room. Once in the room it is level and has a 3 seater sofa and 2 armchairs, together with a low coffee table. There is plenty of room between the furniture and it can be moved if desired.
- The dining table has legs on each corner, 610mm/ 24ins from floor to the underneath and can be moved if necessary. At present it is situated against the wall.
- Seating is provided by 4 upright chairs without arms, with loose padded cushion covers.
- There is a widescreen digital television with remote control, subtitles and a separate DVD player.
- Lighting is provided by natural daylight along with spot lights on the beams and a standard lamp.
- The floor covering in the lounge is short pile fitted carpet and the dining room is tiled.

### **Kitchen**

- The kitchen is situated on the first floor and is accessed via the staircase (11 steps) with an opening at the top of 860mm/34ins.
- The oven is 750mm/ 29.5ins from the floor and features a drop down door. The hob is 920mm/ 36.5ins and the microwave is 1100mm/ 43.25ins, both measured from the floor.
- The work surface and sink unit are 910mm/ 35.75ins in height. The sink has a single mixer lever tap.
- The fridge (with freezer compartment) measures 650mm/ 25.5ins at the highest shelf and 250mm/ 10ins at the lowest drawer.

- Wall cupboards containing crockery, glasses etc are at a height of 1400mm/ 55ins. This equipment can be moved if required, please request when booking.
- Lighting is provided by natural daylight, under-cupboard fluorescents and spotlights on the beams.
- The flooring is tiled with one rug.

### **Bedrooms and Sleeping Areas**



- The 2 bedrooms are both on the ground floor. The twin room has 1 step up into it with a door opening of 735mm/ 29ins wide. The double room has 2 steps down into it with a door opening of 695mm/ 27.5ins wide.
- Furniture in both bedrooms can be removed or rearranged if necessary.
- The height of the double bed from the top of the mattress to the floor is 530mm/21ins and the twin beds heights are 540mm/ 21.25ins. The space underneath all beds is 250mm/ 10ins.
- Lighting is natural daylight with additional wall lights in both rooms. Bedside lamps are also in each room.
- Both bedrooms offer colour contrast between the floor, walls and doors, short pile carpet and non-feather bedding.

## **Bathrooms, Shower-rooms and Toilets**



- Both bedrooms share the bathroom and access it via steps (double - 2 steps, twin - 1 step). The door opening is 695mm/ 27.25ins.
- There is a separate shower which has a raised lip of 230mm/ 9ins. The height of the bath is 540mm/ 21.25ins.
- The toilet is 415mm/ 16.25ins high and the washbasin with pedestal is 810mm/ 32ins high.
- All taps are lever operation.
- The bathroom has a ceiling light and a shaving light over the mirror.
- Flooring is tiled.

## **Garden**

- From the front door of the cottage there is a shared level garden space with a lawn and flower beds.
- The double bedroom boasts patio doors which open out on to another level paved area where outside table and chairs are provided. Cushions are stored in the cupboard under the stairs.
- There are level paved walkways 2800mm/ 114.25ins wide.

### **Additional Information**

- Trained assistance dogs are welcome.
- All areas in the cottage (apart from bathrooms) have colour contrast between the floor, doors and walls. Generally, doors and doorframes are stained wood and the walls are light in colour.
- The nearest Shopmobility is 6 miles (15 minute drive, 1 hour 40 minute walk) away at Newquay Disabled Occupational Therapy Centre, see contact information for details.
- The nearest General Hospital with an A&E unit is 15 miles away and the nearest Doctor's surgery is 6 miles away. Please let us know if you require further information about these.
- Free WiFi Internet Access is available.
- We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements for information, where available.

### **Future Plans**

- We are planning a review of our website in the future to make it more user-friendly and accessible; your comments are welcome to assist us with this project.
- We hope to join the National Accessible Scheme in the future to gain a rating for those older and less mobile guests.

## **Contact Information**

Address (Inc postcode): Degembris Cottages  
Degembris Manor Farm  
St Newlyn East  
Nr Newquay  
Cornwall  
TR8 5HY

Telephone: 01872 510555

Email: [thecottages@degembris.co.uk](mailto:thecottages@degembris.co.uk)

Website: [www.degembris.co.uk](http://www.degembris.co.uk)

Grid Reference: Ordnance Survey Map 200 Grid reference  
SW 852 568

Hours Of Operation: Open all year

Local Carers: Duchy Care Domiciliary Care Agency  
Newquay 01637 878637  
Pentowan Home Care Newquay 01637  
851790

Local Equipment Hire: Tremorvah Industries 01872 324340  
[www.tremorvah.co.uk](http://www.tremorvah.co.uk)  
Cornwall Mobility Centre 01872 254920  
[www.cornwallmobilitycentre.co.uk](http://www.cornwallmobilitycentre.co.uk)  
Shopmobility Newquay Occupational  
Therapy Centre 01637 871958

Local Accessible Taxi: Summercourt Travel 01726 861108  
[www.summercourtrtravel.com](http://www.summercourtrtravel.com)

Local Public Transport: Western Greyhound Bus Services 01637  
871871 [www.westerngreyhound.com](http://www.westerngreyhound.com)  
First Great Western Trains 08457 000 125  
Assisted Travel 0800 197 1329  
[www.firstgreatwestern.co.uk](http://www.firstgreatwestern.co.uk)

